

| Date Feedback, Request for Change or Enquiry Logged | Priority | Summary of Feedback, Request for Change or Enquiry from Provider | Summary of NHS Pathways Initial Outcome | Date of Initial Outcome | Summary of Final Outcome | Date Final Outcome changes released or expected to be released |
|---|----------|--|---|-------------------------|---|--|
| 12/06/2024 | P2 | A 999 Provider submitted a request for change to better support Health Advisors when receiving calls for unconscious patients that are breathing through a ventilator. | NHS Pathways reviewed the case and upgraded this to a priority 2. Despite the rarity of this type of presenting symptom, it was considered that enhancements could be made to support the Health Advisor and Clinician. | 02/07/2024 | Enhancements to be considered and discussed with experts around changes to the routes available through the system for ventilated patients. | TBC |