

Appendix 1: Prescription status mappings at item level

Description of scenario	Data Source	Item status provided	Item level status in NHS App
Prescriber signs EPS prescription and uploaded it to spine (digital prescription)	EPS	Prescriber Approved	No mapping – blank field
Prescriber cancels the prescription item	EPS	Cancelled	Cancelled
Error scenario: tracking is normally provided but temporarily unavailable	EPS	Tracking Temporarily Unavailable	No mapping - blank field
Pharmacy that does not support tracking (not onboarded to EPS) has downloaded the prescription	EPS	With Pharmacy but tracking not Supported	This pharmacy does not provide tracking
Pharmacy that does support tracking has downloaded the prescription	Dispenser	With Pharmacy	Pharmacy preparing medicine
Pharmacy is dispensing the remainder of an item that has an owing	Dispenser	With Pharmacy - Preparing Remainder	Pharmacy preparing medicine
Pharmacy is marking a prescription item 'not dispensed'	Dispenser	Not Dispensed	Cancelled by pharmacy
Item has an owing and is therefore partially ready to collect (for example 10 out of 20 tablets have been dispensed)	Dispenser	Ready to Collect - Partial	Part ready to collect
Item is ready to collect	Dispenser	Ready to Collect	Ready to Collect
Item has an owing and is therefore partially ready to deliver (for example 10 out of 20 tablets have been dispensed)	Dispenser	Ready to Dispatch - Partial	Part ready for delivery

Item is ready for delivery	Dispenser	Ready to Dispatch	Ready for delivery
Item has been collected by the Patient	Dispenser	Collected	Collected
Item has been dispatched by Pharmacy for courier to deliver	Dispenser	Dispatched	Dispatched by pharmacy