

Data Coordination Board

Information Standards Notice – Change

Acting under delegated authority from the Secretary of State for Health and Social Care, the Data Coordination Board (DCB) has approved a change to an information standard for publication under section 250 of the Health and Social Act 2012.

You must comply with the change to this standard by the full conformance date specified below.

Standard details	
DCB unique identifier	DCB3051 Amd 7/2020
Name	Identity Verification and Authentication Standard for Digital Health and Care Services, Version 2.0
Approval date	10 March 2020
Publication date	13 March 2020
Standard definition	
Description	<p>This information standard provides for a consistent approach to identity management across digital health and care services, covering verification, authentication and clinical authorisation.</p> <p>This is to ensure that all digital services and apps which offer patients/service users access to their own information follow agreed standards and principles, reducing the need for multiple logins by end users without compromising the security of such information.</p> <p>Where local digital services and apps want to offer patient access via NHS login, NHS Digital will assure the conformance of these local services to this standard before authorising and enabling integration.</p>
About this change	<p>This change is being made to ensure continued alignment with Good Practice Guide 45 (GPG45) which was updated in December 2019.</p> <p>Following this update of GPG45, NHS Digital has received feedback that the mis-alignment has caused confusion for stakeholders and partners.</p> <p>The opportunity has also been taken to address stakeholder concerns and as a result:</p> <ul style="list-style-type: none">• there has been a change in the photo ID requirements that means users no longer need to provide additional proof of address if their ID document does not display address details• more detail around delegated access has been provided. <p>In addition, updated guidance in relation to pharmacy services and sexual and reproductive health services has been included.</p> <p>Finally, minor editorial changes, including updated web links, have been made.</p>

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Scope (Health and Social Care Act 2012)	Health Services; NHS Services; Adult Social Care
Applies to	All health and care organisations which implement digital services and offer patient/service user online access to these services MUST follow this standard when proving identity.
Impacts upon	Implementation of this information standard impacts: <ul style="list-style-type: none"> • companies or authorities providing identity services on behalf of the above providers; alignment with this standard will be essential for such organisations once the national citizen identify platform is established • systems suppliers providing systems to the above providers; suppliers should work with their customers to determine necessary changes.
Legal authority	This information standard is published under section 250 of the Health and Social Care Act 2012.
Link to further documentation	The standard document and change specification are available on the NHS Digital website: www.digital.nhs.uk/isce/publication/dcb3051 Further information about citizen identity, published by NHS Digital, can be found at: https://digital.nhs.uk/services/nhs-login/nhs-login-for-partners-and-developers
Contacts	
Sponsor	Kristen Allin, Head of Digital Product Strategy, NHSX
SRO	Polly Bishop, Acting Director of Digital Experience, NHSX
Business Lead	Chrissie Yewman, Delivery Officer for NHS login, NHS Digital
Help Desk	enquiries@nhsdigital.nhs.uk
Dates	
Implementation and conformance dates	The change to this information standard comes into effect from the date of publication of this Notice. Any necessary changes to existing systems must be made by 31 August 2020. Health and care organisations must conform to this standard if and when they implement citizen facing digital health and care services.
Post Implementation Review date	28 February 2021

The controlled version of this Information Standards Notice is published on the NHS Digital website: www.digital.nhs.uk/isce/publication/isns