

# Identity Verification and Authentication Standard for Digital Health and Care Services Version 2.0 - Change Specification

March 2020

**Information and technology**  
**for better health and care**

# Data Coordination Board

This information standard (DCB3051) has been approved for publication by the Department of Health and Social Care under [section 250 of the Health and Social Care Act 2012](#).

Assurance that this information standard meets the requirements of the Act and is appropriate for the use specified in the specification document has been provided by the Data Coordination Board (DCB), a sub-group of the Digital Delivery Board.

This information standard comprises the following documents:

- Change Specification
- Specification and Implementation Guidance.

An Information Standards Notice (DCB3051 Amd 7/2020) has been issued as a notification of use and implementation timescales. Please read this alongside the documents for the standard.

The controlled versions of these documents can be found on the [NHS Digital website](#). Any copies held outside of that area, in whatever format (e.g. paper, email attachment), are considered to have passed out of control and should be checked for currency and validity.

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## 1 Overview

The Identification and Authentication Standard for Digital Health and Care services provides a consistent approach to identity across digital health and care services. It describes why and how a person should prove their identity to access digital health and care services. For example: their GP practice, their local hospital, and their social care provider.

This standard has undergone a formal review by key stakeholders and has been updated following the responses received. When the Standard was initially published it was agreed that there would be an annual release taking in to account experience from supplier onboarding and live operations, plus feedback from stakeholders such as DHSC Policy, CQC and the professional Bodies.

## 2 Detail of Changes

Version	Date	Summary of Changes
2.0	10/02/20	The Identification and Authentication Standard for Digital Health and Care services has undergone a formal review by key stakeholders and has been updated following the responses received. When the Standard was initially published it was agreed that there would be an annual release taking in to account experience from supplier onboarding and live operations, plus feedback from stakeholders such as DH Policy, CQC and the professional Bodies.
2.0	18/02/20	The definition of a child has been added to the Glossary of Terms to remove ambiguity about how a child is referred to in this standard.
2.0	10/02/20	Reference 2 – <a href="#">‘Guidance for Registered Pharmacies Providing Pharmacy Services at a Distance, Including on the Internet’</a> has been updated as more tailored guidance is now available as a result of the standard in operation.
2.0	10/02/20	Reference 3 – <a href="#">‘Standards for Online and Remote Providers of Sexual and Reproductive Health Services’</a> has been updated as more tailored guidance is now available as a result of the standard in operation.
2.0	10/02/20	Section 3 Identity Verification

		Requirement 4 – amend to include photographic evidence can be submitted without a registered address of the submitter (such as a passport).
2.0	10/02/20	<p>Section 6 Delegated and Proxy Access:</p> <p>Clarification is given to delegated and proxy access and the definition of a child in relation to this standard, based on feedback from the standard in live operation.</p>
2.0	10/02/20	<p>Appendix C - We have made amendments to Appendix C following an update to Good Practice Guide - GPG45 on 17<sup>th</sup> December 2019. (<a href="https://www.gov.uk/government/publications/identity-proofing-and-verification-of-an-individual">https://www.gov.uk/government/publications/identity-proofing-and-verification-of-an-individual</a>)</p>
<p><b>Appendix D</b></p> <p>Low – Identity verification – this is an additional Identity Verification archetype for self-asserted identities in low risk situations. This was added following feedback from non-prescription pharmacy requirements.</p> <p>A8 Low level Patient registration – this is an additional Identity Registration archetype for self-asserted identities in low risk situations. This was added following feedback from non-prescription pharmacy requirements.</p>		
1.11	10/02/20	<p>A10 - Add / Enquiry of medical data which is to be held in a separate patient record</p> <p>This was an addition to facilitate Recording and enquiry of STI / sexual health information, treatment and prescribing outside the main NHS patient record.</p> <p>A11 - Add / Enquiry of non-prescription medication to be held in a separate patient record</p> <p>This was an addition to facilitate recording of non-prescription drugs or advice / guidance.</p>