

# DAPB1609 Amd 33/2024 Child Protection Information Sharing Change Specification



# Data Coordination Board

This information standard (DAPB1609) has been approved for publication by the Department of Health and Social Care under [section 250 of the Health and Social Care Act 2012](#).

Assurance that this information standard meets the requirements of the Act and is appropriate for the use specified in the specification document has been provided by the Data Coordination Board (DCB), a sub-group of the Digital Delivery Board.

This information standard comprises the following documents:

- Change Specification (this document)
- Requirements Specification
- Implementation Guidance.

An Information Standards Notice (DAPB1609 Amd 33/2024) has been issued as a notification of use and implementation timescales. Please read this alongside the documents for the standard. The controlled versions of these documents can be found on the [NHS Digital website](#). Any copies held outside of that area, in whatever format (e.g. paper, email attachment), are considered to have passed out of control and should be checked for currency and validity.

**Date of publication:**

## Document management

### Revision History

Version	Date	Summary of Changes
0.1	09/04/2019	First draft for comment
0.2	22/04/2019	Second draft
1.0	26/05/2015	Final approved version
2.0	10/01/2024	Uplifted to include requirements for Silent Read and new care settings

### Reviewers

This document must be reviewed by the following people:

Reviewer name	Title / Responsibility	Date	Version
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This document must be approved by the following people:

Name	Organisation	Title	Date	Version
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## Glossary of Terms

Term / Abbreviation	What it stands for
CP	Child Protection
CP-IS	Child Protection Information Sharing service <a href="http://systems.NHS.Digital.gov.uk/CP-IS/CP-IS">http://systems.NHS.Digital.gov.uk/CP-IS/CP-IS</a>
CPP	Child Protection Plan <i>Under Section 47 (of the Children Act 1989)</i> A child, including an unborn child, can be placed on a Child Protection Plan.
DfE	Department for Education
DHSC	Department of Health and Social Care
Distributed Systems	An integrated system which is utilised across multi-hub sites, which therefore require the site and setting details to be shared within the access service notification which will be submitted to the local authority. A multi-hub site could be sites across various geographic areas or represent a central team where physical attendance was not made for instance 111 services.
Full Care Order	<i>Under Section 31 (of the Children's Act 1989):</i> It allows the Local Authority to share Parental Responsibility for a Child and determine (after consultation) important issues affecting a child. This would include where a child should live and with whom
Integrated system	When CP-IS has a direct integration within a clinical system, which allows for the lookup to CP-IS to be automated. Therefore, removing the need for the health professional to manually search CP-IS to determine if a child has a protection plan or is looked after.
Interim Care Order	<i>Under Section 38 (of the Children's Act 1989):</i> The Court can make an Interim (temporary) Care Order until it has time to consider the case fully and until sufficient evidence has been compiled. A first interim Care Order can last for 8 weeks, and thereafter it can be renewed by the Court every 28 days.
IGSoC	Information Governance Statement of Compliance
LA	Local Authority
CLA	Children Looked After For the purposes of the CP-IS project, this will specifically be those children that are subject to a Full, Interim or Voluntary Care Order

NCRS	National Care Records Service - The National Care Records Service (NCRS) is the improved successor to the Summary Care Record application (SCRa)
NHS DIGITAL	NHS Digital (formerly the Health and Social Care Information Centre), merged into NHSE as of Feb 2023
NHS England	NHS England, leads the National Health Service (NHS) in England
NHS Spine	The Spine is a collection of national applications, services and directories that support the NHS in the exchange of information across national and local NHS systems
ODS	Organisation Data Service
PDS	Personal Demographic Service
SCRa	Summary Care Record Application
SFT	Secure File Transfer
UCPP	Unborn Child Protection Plan
Validated NHS Number	A validated NHS Number is one that has the correct format and passes the Number check digit calculation
Verified NHS Number	A verified NHS Number is one where the patient's identity has been cross-checked using demographic details on the Personal Demographics Service (PDS)
Voluntary Care Order	<i>Under Section 20 (of the Children's Act 1989):</i> Children and Young people can be accommodated with the consent of those with parental responsibility

**Document Control:**

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## 1. Overview

This Change Specification outlines several changes made to the CP-IS Requirement since the original publication of the Standard in June 2015. This document should be read in conjunction with the latest CP-IS Information Standards Notice (DAPB1609 Amd 33/2024) and the latest CP-IS Implementation Guide.

## 2. Definition

Local Authorities have a statutory duty to promote and safeguard the welfare of children under the Children Act 1989. A Local Authority can ask health bodies to also provide support to help them safeguard and protect the welfare of children under the Children Act 1989.

NHS England has a statutory duty under the Children Act 2004 to have due regard for safeguarding and protecting the welfare of children in the discharge of its functions.

The sharing of child protection information and health data using the CP-IS enables Local Authorities, health bodies and NHS England meet their statutory duties under the Children Acts.

Using CP-IS ensures the safeguarding and protects the welfare of children by enabling health and social care staff to:

- Identify risks to a child's welfare.
- Liaise with other organisations and agencies who are involved with the child and contribute to multi-agency assessments and reviews
- Respond to a child in need, in a more joined up way

A key benefit of CP-IS is that it is a national solution where information follows a child wherever they present for care. This helps to make safeguarding information available where there are issues with children presenting for care across local boundaries in areas where they may not be known. The dataset shared between social care and health will lead to better outcomes for vulnerable children in society.

The original standard was delivered at a national level across England by 31st March 2019. The changes detailed within this document are to be delivered by 30th September 2025.

## 3. Overview of changes

The CP-IS Programme has made the following revisions to this standard:

The NHS Long Term Plan (published 2019) states that:

“By 2022/23, the Child protection Information System will be extended to cover all health care settings, including general practices”<sup>1</sup>

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<sup>1</sup> [NHS Long Term Plan v1.2 August 2019](#) pg99

In response to this mandate, CP-IS is being made available to the following care settings that have been prioritised for system access, as attendance here is most likely to indicate an increased risk of harm to child:

- General practice (in hours)
- Child and Adolescent Mental Health Services (CAMHS) (all four tiers)
- Sexual Health: Sexual Assault Referral Centres (SARCS)
- Sexual Health: Termination of Pregnancy Services (ToPS)
- 0-19 Services: School Nursing and Health Visitors
- Community Paediatrics
- Dentistry (appointment-based dentistry, including emergency dental care)

To support the mandate, the CP-IS Programme have produced a set of new requirements to allow a user the viewing of a CP-IS record in the above scheduled care settings, without sending an alert to the local authority, this is dependent on new RBAC codes associated with this process.

Access to CP-IS is now via the National Care Records Service (NCRS) or through an integrated care solution (e.g. EPR/Shared Care Record, GP IT System), previous access via the Summary Care Record Application (SCRa) is expected to be retired by March 2024.

In addition, several formatting changes have been applied to ensure the document aligns to the revised NHS England template.

## 4. Specific Changes to the published Requirements Specification

## 5. Requirements for Health and Care Organisations

The bold text below highlights the addition to the requirements for health and care organisations:

Reference	Requirement
2 (New)	NHS Trusts and Providers <b>MUST</b> review their system compatibility against this standard to identify any changes required to current practice and systems to ensure compliance with the standard. Integration with CP-IS is via local systems, or the <b>National Care Records Service (NCRS)</b>

### 5.1 Conformance Criteria for Health and Care Organisations

The list below shows the conformance criteria that has changed for health and care organisations:

Reference	Criteria
1 (New)	All NHS Trusts and their associated provider collaboratives will have implemented CP-IS by 30 September 2025. The method of accessing is a decision for Integrated Care Boards, as commissioners
2	Withdrawn
3	Withdrawn
4 (New)	Any health IT system integrated with CP-IS <b>MUST</b> have gone through NHS England onboarding assurance prior to use.
5	Withdrawn
6	Withdrawn
7 (New)	CP-IS access <b>MUST</b> only be given to health and social care staff who have a statutory duty responsibility and professional duty of care under Section 11 of the Children's Act 2004, to ensure the safeguarding, health and wellbeing of a child in need. A child in need is defined under the Children Act 1989 s17(10).
9 (New)	NHS Trusts and their associated provider collaboratives <b>MUST</b> comply with obligations stated in the NHS Standard Contract with regards to CP-IS for now and in relation to future years

10 (New)	NHS Trusts and their associated provider collaboratives will ensure that CP-IS is embedded within their local Clinical Safeguarding business processes.
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## 6. Requirements for IT Systems (Health and Care)

The following table lists the requirements that has changed for IT Systems (Health and Care):

Reference	Description
CP-NHS002 (note taken out)	The NHS system must be able to send a CP-IS NHS Query message automatically and without any additional input by the NHS healthcare worker, to trace CP-IS information from within the CP-IS service, once a verified NHS number has been identified locally.
CP-NHS003 (removed reference to NHS Digital and replaced with NHS England)	<p>The NHS system <b>MUST</b> include the following when submitting a CP-IS NHS Query message to CP-IS;</p> <ul style="list-style-type: none"> <li>- event date/ time of the query submission</li> <li>- the job role profile and name of the NHS healthcare worker</li> <li>- the NHS organisation code, and name, from where the query came from</li> </ul> <p>This information, as outlined within the CP-IS NHS Query message, will ensure that the access to service history information is available for capture and displayed to any subsequent NHS user, querying the CP-IS service and also the Local Authority who will receive a CP-IS Access to Service Notification message</p> <p>Note 1: In some circumstances it may be appropriate to substitute the Job role and name of the NHS healthcare worker with those of the Child Safeguarding Lead. This <b>SHOULD</b> be discussed with NHS England</p> <p>Note 2: If access to CP-IS information is via a distributed system (see definition in Glossary &amp; Terminology), e.g. the 111 Service and the end user is a Call Handler, then in addition to the above the information in the CP-IS NHS Query message <b>MUST</b>, where possible;</p> <ul style="list-style-type: none"> <li>a. Indicate the geographical/physical location of the patient</li> <li>b. Include the job role profile and name of the nominated Safeguarding Lead who is in the same geographical/physical location as the patient.</li> </ul>
CP - NHS004 (New)	If an integrated solution to view CP-IS information has been decided upon locally and where the NHS system is NHS Spine compliant and using smartcards (or other authorised authentication mechanism);;

	<p>The NHS system <b>MUST</b> use Spine RBAC or if not available local access controls to determine whether the user is allowed to access CP-IS. The activity codes required to view the CP-IS information are:.</p> <ul style="list-style-type: none"> <li>- B0107 - "View CP-IS Flag"</li> <li>-- This activity code is intended for user profiles associated with care settings from which Access to Service Notifications are required. It permits users of such profiles to view CP-IS information and generates an Access to Service Notification when they do so.</li> <li>- B0170 - "View CP-IS Flag (Without sending an Access to Service Notification - ASN)".</li> <li>-- This activity code is intended for user profiles associated with care settings from which Access to Service Notifications are NOT required. It permits users of such profiles to view CP-IS information but does not generate an Access to Service Notification when they do so</li> </ul>
CP-NHS005 (New)	<p>If access to CP-IS information is via the National Care Records Service (NCRS), then the NHS healthcare worker <b>MUST</b> have the activity code B0107 - "View CP-IS Flag" OR B0170 - "View CP-IS Flag (Without sending an Access to Service Notification - ASN)" assigned to their user role profile, in conjunction with the existing activity codes to access NCRS (i.e. B0264 - "Access CSA")</p>
CP-NHS016 (New)	<p>An NHS system may store the status of CP-IS information locally for longer term retrieval including the access to service information, but it is strongly recommended however, that the date and time of when the CP-IS information was traced <b>MUST</b> also be stored. To ensure that locally held data is accurate a CP-IS request <b>MUST</b> be made for each new episode of care. Where a record has been held for 365 days either a new CP-IS request <b>MUST</b> be made or the locally held record deleted. Where a CP-IS case has been closed the record <b>MUST</b> be removed 365 days after the date of the case closure</p>
CP-NHS018 (New)	<p>Only authorised end-points <b>MUST</b> be permitted to connect to the CP-IS service. The mechanism for doing so may vary between systems that access NCRS and those that support integrated messages as per the CP-IS Domain Message Specification RC3.</p>
CP-NHS019	Withdrawn
CP-NHS020 (New)	<p>When a child of any gender aged up to 18 years &amp; 365 days or an adult of any gender, except male, aged between 19 years and 56 years &amp; 365 days presents within a care setting, the NHS system <b>MUST</b> display the demographics and NHS number to the end user following a CP-IS trace, presenting either; following a trace of CP-IS if no CP-IS information was found.</p> <ul style="list-style-type: none"> <li>- the demographic information (and NHS number), with the CPP/ CLA information</li> <li>- the demographic information (and NHS number) only</li> </ul>



## 6.1 Conformance Criteria for IT Systems (Health and Care)

The following is a new addition to the Conformance Criteria for IT systems (Health and Care)

Reference	Criteria
1	All NHS Systems MUST be assured via an NHS England assurance process.

## 7. Requirements for Local Authority Organisations

This addition below lists the requirement that has been added for Local Authority Organisations

Reference	Requirement
4 (New)	Local Authorities can also implement Message Exchange for Social Care and Health (MESH) client for CP-IS. Local Authorities MUST also complete the Data Security and Protection (DS&P) Toolkit to an 'acceptable' level.

### 7.1 Conformance Criteria for Local Authority Organisations

This section lists the conformance criteria that has changed for Local Authority Organisations

Reference	Criteria
1 (New)	100% of Local Authorities to be integrated with National Spine – CP-IS and sharing data with NHS Trusts and Providers by 31 <sup>st</sup> March 2020
2 (New)	All CPP/UCPP/CLA records hold a valid NHS Number and that there are provisions in place to obtain NHS Number when CPP/UCPP/CLA record is created. There is 95%> return for matched NHS numbers uploaded to the NHS Spine. Local Authorities MUST ensure it is their responsibility to verify the accuracy and validity of the data for children prior to uploading this to CP-IS and ensure any failed uploads are managed in a timely manner.

6	Withdrawn
9 (New)	Where applicable, local Authorities <b>MUST</b> ensure they use the correct version of the MESH client is installed and ensure that any updates are taken.

## 8. Requirements for IT Systems Suppliers (LA)

This section lists the requirements that have changed for IT Systems Suppliers (LA)

Reference	Description
CP-SC003 (New)	The children's social care system <b>SHOULD</b> use the NHS Spine PDS service to verify NHS numbers prior to any submission to the CP-IS service.
CP-SC006 (New)	Any update to a CP-IS data item within a local record <b>MUST</b> automatically (and without manual intervention) trigger the creation of a CP-IS Local Authority Upload message, in order for this to be sent to the CP-IS service within 12hours of the original change being made. It is anticipated that the MESH client provided, will be embedded within the children's social care application, and upon creation of the CP-IS Local Authority Upload message will automate the transmission of the CP-IS information via the SFT mechanism to the CP-IS service.
CP-SC008 (New)	Any update to a CP-IS information locally within a local record <b>MUST</b> be easily identifiable.
CP-SC010 (New)	Any update to a CP-IS data item within a local record <b>MUST</b> easily identify locally who updated the CP-IS information.
CP-SC014 (reference to NHS Digital retired and NHS England mentioned)	The children's social care system <b>MUST</b> allow the sending of CP-IS information, to be switched on and off, at the discretion of the Children's Social Care Team. This will be managed by end point enabling/ disabling. Where this occurs, the CP-IS Owner (NHS England), <b>MUST</b> be informed by the Local Authority management team, that the functional capability to send CP-IS information has been switched off.
CP-SC023 (New)	On receipt of a CP-IS Inactive NHS Number message that includes details of the new NHS number, the children's social care system <b>SHOULD</b> want to automatically update the NHS number within the local system.
CP-SC024	Withdrawn

## 8.1 Conformance Criteria for IT Systems Suppliers (LA)

This section lists the addition to the conformance criteria for IT Systems Suppliers for Local Authority Organisations

Reference	Criteria
1 (New)	All Local Authorities System Suppliers <b>MUST</b> have been successfully accredited with CP-IS through the NHS England's assurance process

## 9. Requirements for CP-IS Service

This section lists the requirements that have been added for the CP-IS Service

Reference	Description
CP-IS002 (New)	<p>On receipt of a CP-IS Local Authority Upload message the CP-IS service <b>MUST</b> confirm;</p> <ol style="list-style-type: none"> <li>the inbound schema is validated, well-formed and not corrupt</li> <li>that NHS numbers included within each record are verified, by undertaking a PDS cross check, using the Given Name, Family Name and Date of Birth provided within the CP-IS Local Authority Upload message</li> <li>that each file associated to an NHS number, is populated with the following information (as outlined in the CP-IS dataset); <ul style="list-style-type: none"> <li>- CPP/UCPP/CLA Start Date</li> <li>- Source Organisation Name</li> <li>- Source Organisation Telephone Number</li> </ul> </li> </ol> <p>Where any of the above is not true then the appropriate File or Record Responses need to be determined, applied and included within the CP-IS Local Authority Acknowledgment Response message, outlining the code and textual description of the appropriate error.</p> <p><u>The mandatory criteria for the NHS Cross Check are:</u></p> <ul style="list-style-type: none"> <li>- NHS Number (11 Digits)</li> <li>- Full Date of Birth (YYYYMMDD)</li> </ul> <p>The NHS Number is considered to be verified if: The Date of Birth in the request exactly matches the current Date of Birth in the Service User Profile (to YYYYMMDD resolution)</p> <ul style="list-style-type: none"> <li>- Given Name,</li> <li>- Family Name</li> </ul> <p>If the check fails on these 2 criteria, the upload will fail.</p>

CP-IS004 (New)	<p>The CP-IS service <b>MUST</b> provide MESH client and installation guidance for all Local Authorities to upload additions/ updates and to receive CP-ISCP-ISCPIS information sent from the children's social care system and received by the CP-IS service, specifically supporting the following CP-IS Domain Message Specification messages:</p> <p>CP-IS Local Authority Upload message;  CP-IS Local Authority Acknowledgement Response; CP-IS Access to Service Notification;  CP-IS De-Activated NHS Number.</p> <p>The interface will be provided by the CP-IS Service and will be implemented and supported and be made available to local authorities and their system suppliers.</p> <p>Updates to the CP-IS service via this interface shall support the sending of single or multiple messages i.e. a child or many children's CP-IS information.</p>
CP-IS007 (New)	<p>The CP-IS service <b>MUST</b> identify a child of any gender up to the age of 18yrs and 365 days or an adult of any gender, except Male, aged between 19yrs and 56yrs and 365 days. As the end date of a CPP/UCPP/CLA Plan will be available for 12months after the End Date, this means that CP-IS information for children up to the age of 18yrs and 365 days old must still be available for retrieval, either via the use of the Child Protection Alert within NCRS or via the CP-IS NHS Query/ Response messages.</p>
CP-IS008 (New)	<p>The CP-IS service <b>MUST</b> use Organisation Data Service codes and transform them into textual display names to all recipients.</p> <p>This will occur:</p> <ol style="list-style-type: none"> <li>1. when the CP-IS Service is queried and: <ol style="list-style-type: none"> <li>a) the Local Authority Name is displayed to the NHS Healthcare worker in NCRS</li> <li>;</li> <li>b) the NHS healthcare worker information is displayed as part of the Access History information in NCRS;</li> <li>c) the NHS organisation information is displayed as part of the Access History information in NCRS.</li> </ol> </li> <li>2. when the CP-IS Service is queried and: <ol style="list-style-type: none"> <li>a) the Local Authority Name is returned in the CP-IS NHS Query Response message and retrieved by the NHS system;</li> <li>b) the NHS healthcare worker information is displayed as part of the Access History information in the CP-IS NHS Query Response message;</li> <li>c) the NHS organisation information is displayed as part of the Access History information in the CP-IS NHS Query Response message.</li> </ol> </li> <li>3. when the Access to Service Notification message is returned to the Local Authority and;</li> </ol>

	<p>a) the NHS healthcare worker information is displayed as part of the Access History information; the NHS organisation information is displayed as part of the Access History information.</p>
CP-IS009 (New)	<p>The CP-IS service <b>MUST</b> use the CPP/UCPP/CLA<sup>2</sup> Delete Date provided in the CP-IS Local Authority Upload message. On receipt of a Delete Date the CP-IS service must logically delete the associated CP-IS information item on the date stated, so that it is no longer available for retrieval nor display, either via the Child Protection Alert in NCRS or via the CP-IS NHS Query Response message. Any future Access to Service Notification information must not include any associated CP-IS information where a Delete Date has been provided. Example 1: if a child has a CPP and separately, CLA information outlined, and a CPP Delete Date is received, although the Access to Service Notification information will still be available as a result of the CLA information still being active, the CPP information will no longer be retrievable or available for display. Example 2: if a child only has CPP information and a CPP Delete Date is received, as there are no other CP-IS information items present, then the whole record must not be retrievable, or available for display.</p>
CP-IS010 (New)	<p>The CP-IS service <b>MUST</b> use the CPP/UCPP/CLA End Dates provided in the CP- IS Local Authority Upload message to trigger when the CP-IS information item is no longer available to be retrieved, nor available for display. On receipt of an End Date the CP-IS service must ensure that the associated CP-IS information is still available for retrieval and display, either via the Child Protection Alert in NCRS or via the CP-IS NHS Query Response message, up to End Date+365 days. After the CPP/UCPP/CLA End Date+365 days, the associated CPIS information must no longer be available for retrieving or display.  Any future Access to Service information must not include any CP-IS information after the associated End Date+365 days. Where there is still active CP-IS information available (no End Date received), then the child's record must still be retrievable, although the End Date+365 day information item must not be retrievable for display.</p>
CP-IS011 (New)	<p>The CP-IS service <b>MUST</b> use the Unborn CPP End Date provided in the CP- IS Local Authority Upload message.</p>

<sup>2</sup> End Date is the date at which the CLA or CPP completes and is used to signify these. The delete date is there to support removals for data quality when errors occur in the data sent and these need to be removed immediately. E.g. a child is said to have a child protection plan but the incorrect NHS Number has been used which relates to a different child. The Local Authority will pass a delete date and this removes the incorrect record. The End date was agreed between DH and DfE to keep CPP and CLA information for 365 days after the End Date had been reached as it was thought to have the best outcome for the child. This will allow the fact that a child is CLA or CPP to be visible to the Clinicians for a year after the closure of that status and also an audit of who has seen that child and where would continue to be sent for a year after that point in time.

	<p>The End Date will be the expected Due Date of the baby, as outlined by the Local Authority.</p> <p>The CP-IS service must delete the CP-IS information provided against the NHS Number at CPP for Unborn Baby End Date+28days. The record <b>MUST</b> then be no longer available for retrieval via the Child Protection Alert within NCRS or via the CP-IS NHS Query Response message.</p>
CP-IS013 (New)	<p>On confirmation of a verified NHS number the CP-IS service <b>MUST</b> provide interfaces to enable authorised Unscheduled and Scheduled Care systems (access to the CP-IS information held within NCRS or via the CPIS NHS Query Response message).</p>
CP-IS015 (New)	<p>On the receipt of a CP-IS NHS Query message, the CP-IS service <b>MUST</b> be able to perform a trace of the CP-IS information, using the unique NHS number and determine what, if any CP-IS information exists for that NHS number.</p> <p>The CP-IS service <b>MUST</b> then inform the NHS system of:</p> <ul style="list-style-type: none"> <li>- Positive Traces of CP-IS (where a record is found) and the associated CP-IS information;</li> <li>- Negative Traces of CP-IS (where a record is not found).</li> </ul> <p>These responses should be included within the CP-IS NHS Query Response, which will be returned to the querying NHS organisation.</p> <p>It <b>SHOULD</b> be determined locally if negative responses are displayed to the NHS User or not.</p> <p>The CP-IS service <b>MUST</b> create the Child Protection Alert and make the CP-IS information visible when there is positive information if this has been the chosen mechanism.</p>
CP-IS036 (New)	<p>The CP-IS service <b>MUST</b> capture and store the following details of who accessed the CP-IS information via the Child Protection Alert within NCRS;</p> <ul style="list-style-type: none"> <li>- the Date &amp; Time when the Child Protection Alert was accessed</li> <li>- the name of the NHS healthcare worker who accessed the Child Protection Alert</li> <li>- the NHS organisation where the Child Protection Alert was accessed.</li> </ul> <p>The CP-IS service <b>MUST</b> store the following details of who accessed the CP-IS information as a result of a CP-IS NHS Query message being received by the CP-IS Service;</p> <ul style="list-style-type: none"> <li>- the Date &amp; Time when the CP-IS NHS Query message was received -</li> <li>- the name of the NHS healthcare worker who accessed the CP-IS information</li> <li>- the NHS organisation where the CP-IS NHS Query message was sent from</li> </ul>
CP-IS038 (New)	<p>The Service <b>MUST</b> store the following details when a CP-IS NHS Query Response message is received;</p>

	<ul style="list-style-type: none"> <li>- the name of the NHS healthcare worker (in a readable format) who sent the CP-IS NHS Query message</li> <li>- the name of the NHS organisation (in a readable format) where the CP-IS NHS Query message was sent from</li> <li>- the date and time of when the CP-IS NHS Query message was sent</li> </ul> <p>This access event history will be used to populate the CP-IS NHS Query Response message, the Child Protection Alert within NCRS and also the CP-IS Access to Service Notification message.</p>
CP-IS040 (New)	<p>The CP-IS service <b>MUST</b> enable NHS Scheduled and Unscheduled Care Setting systems to access and retrieve CP-IS information via the following mechanisms; 1. NCRS (standalone web browser Service, separate log on and patient search capability, through secure access, displaying the CP-IS: NCRS Child Protection Alert Dataset). 2. Direct messaging to support full integration within the NHS (Unscheduled Care Setting) systems, so when tracing the demographic information for a child, and where a valid NHS number has been identified, this can be used to query the CP-IS service (NHS Query &amp; Response message as outlined in the CP-IS Domain Message Specification)</p>
CP-IS042	Withdrawn
CP-IS043 (New)	<p>Only those NHS healthcare workers with the appropriate RBAC (B0107 View Child Protection Plan information, in conjunction with B0264 Access SCRa Access SCR Application (Perform Patient Trace) <b>MUST</b> be able to view the Child Protection Alert via NCRS using smartcards to access the CP-IS service.</p>
CP-IS047 (New)	<p>Although the CP-IS service <b>MUST</b> record every single access event undertaken, only the first access event per NHS healthcare worker within a 24hour period (in addition to the NHS organisation and time/ date details) <b>MUST</b> be returned within the CP-IS NHS Query Response message, displayed within the Child Protection Alert within NCRS, or returned within the CP-IS Access to Service Notification message back to the children's social care system.</p> <p>The intention behind doing this is to avoid several access history events unnecessarily being displayed to the end user.</p>
CP-IS048 (New)	<p>The CP-IS service <b>MUST</b> limit the display of the access history event information in the CP-IS NHS Query Response message, up to the last 25 events.</p> <p>Furthermore, the CP-IS service must limit the display of the access event history within the Child Protection Alert in NCRS to the last 25 access to service events.</p>
CP-IS049 (New)	<p>The CP-IS service <b>MUST</b> ensure that following a successful demographic search using PDS and a verified NHS number for a child is identified; the NHS number is used to query the CP-IS information.</p>

	Upon successful identification of CP-IS information the Child Protection Alert must be displayed to the NHS user with the CP-IS information (as outlined in the CP-IS Dataset).
CP-IS050 (New)	The CP-IS service <b>MUST</b> support access to, and the display of, CP-IS information, where a request to access the Child Protection Alert has been received.
CP-IS051 (New)	The CP-IS service <b>MUST</b> make all CP-IS information (as outlined in the CPIS Dataset) available for display in the Child Protection Alert or available for inclusion within the CP-IS NHS Query Response. The exception to this will be the Local Authority Identity Number which will only be stored in CP-IS (and returned in the CP-IS Access to Service Notification, CP-IS Acknowledgement Response, or CP-IS NHS Number Inactive Messages). The Local Authority Identify Number <b>MUST</b> not be displayed in the Child Care Alert Tab within NCRS nor returned in the CP-IS NHS Query Response message.
CP-IS052 (New)	The Child Protection Alert within NCRS <b>MUST</b> continue to display the access event history until the entire CP-IS record has been logically deleted.
CP-IS053 (New)	Upon receipt of a valid NHS Number, the CP-IS service <b>MUST</b> create a Child Protection Alert within NCRS and populate the Child Protection Alert with the relevant CP-IS information from within the CP-IS Local Authority Upload message. The Child Protection Alert will be a new tab within the NCRS that is displayed alongside the existing NCRS 'Patient Details' tab level.
CP-IS054	Withdrawn
CP-IS055 (New)	Where there is no CP-IS information held within CP-IS, then the Child Protection Alert <b>MUST</b> not be created nor available to view, although access to NCRS will still be accessible. <sup>3</sup>
CP-IS056 (New)	Where the appropriate RBAC is not received the Child Protection Alert <b>MUST</b> not be available to view.
CP-IS057 (New)	The CP-IS service <b>MUST</b> display the following access event history within the Child Protection Alert within NCRS is opened; - the name of the NHS healthcare worker (in a readable format) who sent the CP-IS NHS Query message the name of the NHS organisation (in a readable format) where the CP-IS NHS Query message was sent from the date and time of when the CP-IS NHS Query message was sent.

<sup>3</sup> Presence of the relevant activity code on a smartcard in conjunction with CP-IS information being available for a child, will be the trigger to display the Child Protection Alert

CP-IS058 (New)	The trigger to capture access history within NCRS <b>MUST</b> be when the Child Protection Alert has been accessed, not just when the Child Protection Alert is displayed to the NHS Healthcare worker.
CP-IS067 (New)	When the Child Protection Tab is accessed, the Access History <b>MUST</b> be immediately recorded.
CP-IS070 (New)	The CP-IS Access to Service Notification message <b>MUST</b> be processed and made available to the SFT mechanism within 24hrs of a successful CP-IS NHS Query Response trace or the Child Protection Alert being accessed
CP-IS071 (New)	The CP-IS service <b>MUST</b> provide responses to queries received within a timely period <sup>4</sup> , that will not increase workloads or significantly increase waiting times on responses for the requestor of the information. This information search should not limit the access to the information and the existing Unscheduled Care Setting system or the Scheduled Care System should not be limited to any delays in accessing this information.
CP-IS073 (New)	Whom, when and from what location the CP-IS service was accessed, <b>MUST</b> be date, time and user stamped and be auditable. Access will be defined as the following; For NCRS - when the Child Protection Alert is opened For Integrated messages - when a CP-IS NHS Query Response message is created and CPP/UCPP/CLA has been found
CP-IS077 (Text referring to NHS Digital retired and replaced with NHS England)	The CP-IS service provider <b>MUST</b> be able to identify the following information from within CP-IS, to support service usage requests from the CP-IS Project from within NHS England; <ul style="list-style-type: none"> <li>- Confirmation of which children's social care teams have provided CP-IS information</li> <li>- Total current numbers of unique NHS Numbers</li> <li>- Total current number of unique Local Authorities (ODS codes)</li> <li>- Total current numbers of CPPs</li> <li>- Total current numbers of Unborn CPPs</li> <li>- Total current numbers of CLA statuses</li> <li>- Total number of CPPs within a definable period of time</li> <li>- Total number of Unborn CPPs within a definable period of time</li> <li>- Total number of CLA within a definable period of time</li> <li>- Total number of CP-IS NHS Query messages received within a definable period of time</li> <li>- Total number of CP-IS/ Unborn CPP's per Local Authority</li> <li>- Total number of unique NHS organisation's submitting CP-IS NHS Query messages</li> <li>- The above information will purely be for management purposes within NHS England and will ideally be available on an ad hoc basis and regular basis.</li> </ul>
CP-IS080	Withdrawn

<sup>4</sup> To be defined as part of service level agreement with provider

CP-IS082 (New)	<p>The CP-IS service <b>MUST</b> support the management (receiving, storing, updating and sending) of all CP-IS information (as outlined in the CP-IS Dataset), via the various interfaces, for each child within the current scope of the service:</p> <p>Children Looked After as per the Children Act 1989</p> <ul style="list-style-type: none"> <li>• Full Care Order (Section 31)</li> <li>• Voluntary Care Order (Section 20)</li> <li>• Interim Care Order (Section 38)</li> </ul> <p>Children subject to a Child Protection Plan, including unborn babies (Section 47)</p> <p>A child may be a Looked After Child and also subject to a CPP at the same time. The details of these children will need to be stored accordingly with the CP-IS service being able to manage these cases.</p>
CP-IS083 (New)	<p>The CP-IS service <b>MUST</b> be able to support the expected growth of children with CPPs and Care Orders and new cohorts being added to the system. Note: this number is not expected to exceed, 1million.</p>
CP-IS086 (New)	<p>The CP-IS service <b>MUST</b> support a minimum of number of users who can access the CP-IS service concurrently.</p> <p>This is currently;</p> <ul style="list-style-type: none"> <li>- Circa 1269 Unscheduled Care Settings</li> <li>- 3 potential users at any one time within each Unscheduled Care Setting</li> <li>- 3207 potentially active NCRS users accessing CP-IS</li> <li>- 160 Active Concurrent Users (based on a 5% approximation that every unscheduled care setting could be viewing the CP-IS service information via NCRS at the same time)</li> </ul> <p>Note: this only considers the Unscheduled Care Settings outlined from CP-IS085.</p>
CP-IS087	Withdrawn
CP-IS089 (New)	<p>If an integrated solution to view CP-IS has been decided upon locally and where the NHS system is NHS Spine compliant and using smartcards (or other authorised authentication mechanism);</p> <p>The NHS system <b>MUST</b> populate the "isUnscheduledAccessEvent" element in the CP-IS Query message according to the RBAC activity codes associated with the user's selected role profile. Specifically, if the user's role profile contains RBAC activity code(s):</p> <ul style="list-style-type: none"> <li>- B0107 - "View CP-IS Flag" then populate the "isUnscheduledAccessEvent" element with a value of "True"</li> <li>- B0170 - "View CP-IS Flag (Without sending an Access to Service Notification - ASN)" then populate the "isUnscheduledAccessEvent" element with a value of "False"</li> <li>- Both B0107 and B0170 then populate the "isUnscheduledAccessEvent" element with a value of "True"</li> </ul>
CP-IS090 (New)	<p>When the FHIR API is made available and the local solution is connecting via application restricted access to CP-IS.</p>

	<p>The NHS system <b>MUST</b> populate the "isUnscheduledAccessEvent" element in the CP-IS Query message appropriately.</p> <p>For example, if a particular implementation of the NHS system will be used solely in an unscheduled or scheduled care setting then it may be appropriate to always populate the "isUnscheduledAccessEvent" element with a value of "True" or "False" respectively. Alternatively, local systems access controls <b>SHOULD</b> be used to determine whether access to CP-IS information by a specific user should generate an Access to Service Notification.</p>
CP-IS091 (New)	<p>The CP-IS service <b>MUST</b> support the access and provision of CP information to the following Scheduled Care Setting NHS systems users concurrently (subject to the correct access controls), with no detrimental impact on performance. Access to the CP information via the Scheduled Care Setting system must be accessible to more than one user at a time. Current Scheduled Care settings to be supported;</p> <ul style="list-style-type: none"> <li>• General practice (in hours)</li> <li>• Child and Adolescent Mental Health Services (CAMHS) (all four tiers)</li> <li>• Sexual Health: Sexual Assault Referral Centres (SARCS)</li> <li>• Sexual Health: Termination of Pregnancy Services (ToPS)</li> <li>• 0-19 Services: School Nursing and Health Visitors</li> <li>• Community Paediatrics</li> <li>• Dentistry (appointment-based dentistry, including emergency dental care)</li> </ul> <p>Extended access to CP-IS also includes integration of the service with Shared Care Records being developed to support Integrated Care Systems.</p>
CP-IS092 (New)	<p>The CP-IS service <b>MUST</b> support a minimum of number of users who can access the CP-IS service concurrently. This is currently;</p> <ul style="list-style-type: none"> <li>- Circa 12,000 Scheduled Care Settings</li> <li>- 9 potential users at any one time within each Scheduled Care Setting</li> <li>- 96070 potentially active NCRS users accessing CP-IS</li> <li>- 450 Active Concurrent Users (based on a 5% approximation that every unscheduled care setting could be viewing the CP-IS service information via NCRS at the same time)</li> </ul> <p>Note: this only considers the Scheduled Care Settings outlined from CP-IS091.</p>

## 9.1 Conformance Criteria for CP-IS Service

This section lists the conformance requirements that have changed for the CP-IS Service

Reference	Criteria
4	Access History must be recorded whenever the Child Protection Alert is accessed.

## 10. Risk Mitigation

This section covers how Risk Mitigation for the CP-IS Service has been revised

[New Section]

We recommend system suppliers and health organisations apply further mitigations when incorporating the Information Standards, by addressing the risks that have been flagged in the CP-IS clinical safety case report and hazard log to reduce the risk scores to an acceptable level and developing safety cases with respect to DCB0129 and DCB0160.

Readers are advised to engage with the CP-IS Operations teams via [england.cpis.operations@nhs.net](mailto:england.cpis.operations@nhs.net) to ensure they have access to the latest version of the safety case document.