

Information Standards Notice – Change

Acting under delegated authority from the Secretary of State for Health and Social Care, the Data Alliance Partnership Board (DAPB) has approved a change to an existing information standard for publication under section 250 of the Health and Social Care Act 2012.

You must comply with the change to this standard by the full conformance date specified below.

Standard details	
DAPB unique identifier	DAPB1605 Amd 30/2025
Name	Accessible Information Standard
Approval date	3 Jun 2025
Publication date	3 July 2025
Standard definition	
Description	<p>The accessible information standard sets out how providers and commissioners of NHS and publicly funded adult social care services should ensure disabled people and people with impairments or sensory loss:</p> <ul style="list-style-type: none"> • can access and understand information about NHS and adult social care services • receive the communication support they need to use those services
About this change	<p>Following an extensive review of documentation to support the standard, changes have been made to ensure:</p> <ul style="list-style-type: none"> • Clearer implementation detail, data verification processes, qualification standards • Stronger link to compliance frameworks (CQC), tighter on provider assurance • Stronger error prevention, more explicit integration with national APIs/services • Explicit field enforcement, updated platform references (NCRS), improved fallback instructions
Scope (Health and Social Care Act 2012)	Health Services, NHS Services, Adult Social Care
Impacts upon	<p>All organisations that provide NHS or adult social care services are covered by the standard. This includes:</p> <ul style="list-style-type: none"> • ICBs • Commissioners • NHS trusts • GP practices • ambulance services • private hospitals and organisations providing NHS services, such as dentists

	<ul style="list-style-type: none"> • local authorities • adult social care and any similar commissioned services
Legal authority	<p>This information standard is published under section 250 of the Health and Social Care Act 2012.</p> <p>It supports compliance with obligations under the Equality Act 2010.</p>
Link to further documentation	<p>All supporting documentation is published in HTML format at: Accessible Information Standard</p>
Contacts	
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Dates	
Implementation date	See Accessible Information Standard
Full conformance date	See Accessible Information Standard