

Data Coordination Board

Information Standards Notice – Change

Acting under delegated authority from the Secretary of State for Health, the Data Coordination Board has approved a change to an existing information standard for publication under section 250 of the Health and Social Care Act 2012.

You must comply with this change by the full conformance date specified below.

Standard details	
DCB unique identifier	DCB1605 Amd 27/2017
Name	Accessible Information, version 1.1
Approval date	3 August 2017
Publication date	10 August 2017
Standard definition	
Description	<p>This information standard aims to make sure that people who have a disability, impairment or sensory loss get appropriate information and communication support from NHS and adult social care services.</p> <p>It requires all applicable organisations to identify, record, flag, share and meet the information and communication support needs of patients, service users, carers and parents with a disability, impairment or sensory loss.</p> <p>Successful implementation will lead to improved outcomes and experiences, and the provision of safer and more personalised care and services to those individuals who come within the scope of the standard.</p>
About this Change	
Description	<p>The standard has been updated following a post implementation review undertaken in early 2017. Changes to the standard include:</p> <ul style="list-style-type: none"> • Updates to the meaning of certain terms used, including changes to the definitions for ‘parent’ and ‘highly visible’. • Amendments relating to mental health service users and the Mental Capacity Act 2005, to improve clarity, especially regarding support for people who may lack capacity. • Inclusion of advice regarding support for individuals with a learning difficulty. • Updates to reflect the current position regarding the inclusion and transfer of data recorded using existing systems. <p>The revised Implementation Guidance reflects these updates and also includes additional guidance on sharing of information (including consent), use of email / text message to communicate with patients / service users, parental responsibility, and to address some other specific queries that have been raised about interpretation. There are no substantive amendments to the Requirements of the Standard and no substantive changes to the overall scope.</p>
Scope (Health and	Health Services, NHS Services, Adult Social Care

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Social Care Act 2012)	
Applies to	<p>This standard applies to – and therefore must be implemented and adhered to by – ALL providers of publicly-funded NHS, public health and adult social care services.</p> <p>Effective implementation will require such organisations to make changes to policy, procedure, human behaviour and, where applicable, electronic systems.</p>
Impacts Upon	<p>Commissioners must ensure that their commissioning and procurement arrangements with providers of health and / or adult social care reflect, enable and support implementation and compliance with this standard. They must also seek assurance from providers of their compliance with this standard.</p> <p>Implementation of this standard impacts all suppliers providing systems to the above providers; suppliers should work with their customers to determine appropriate use.</p>
Legal authority	<p>This information standard is published under section 250 of the Health and Social Care Act 2012.</p> <p>It supports compliance with obligations under the Equality Act 2010.</p>
Link to further documentation	<p>The Requirements Specification, Implementation Guidance and the Change Specification are available on the NHS Digital website: www.content.digital.nhs.uk/isce/publication/accessible-information</p> <p>Further information is available on the NHS England website at http://www.england.nhs.uk/accessibleinfo</p>
Contacts	
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SRO	Olivia Butterworth, Head of Public Participation, NHS England
Business Lead	Sarah Marsay, Public Engagement Manager, NHS England
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Dates	
Implementation and conformance dates	<p>Conformance with this Standard was due by 31 July 2016. This Notice does not change that date. Organisations which have not yet implemented the Standard should start to do so with immediate effect. Those organisations that are compliant should note the contents of the change documentation issued.</p>
Post Implementation Review date	31 July 2019

The controlled version of this Information Standards Notice is published on the NHS Digital website: www.content.digital.nhs.uk/isce/publication/isn