

Data Assurance Board

Information Standards Notice – Change

Acting under delegated authority from the Secretary of State for Health and Social Care, the Data Assurance Board (DAB) has approved a change to an information standard for publication under section 250 of the Health and Social Act 2012.

You must comply with the change to this standard by the full conformance date specified below.

Standard details	
DAPB unique identifier	DAPB3051 Amd 57/2024
Name	Identity Verification and Authentication Standard for Digital Health and Care Services, Version 3.0
Approval date	21 January 2025
Publication date	16 April 2025
Standard definition	
Description	This information standard provides for a consistent approach to identity management across digital health and care services, covering verification and authentication.
About this change	<p>This change is being made to ensure continued alignment with Good Practice Guide 45 (GPG45) which was updated in December 2024.</p> <p>The standard has been uplifted to provide further guidance on authentication sessions. Transactional Archetypes have been replaced with wider examples of digital transactions and the required identity verification and authentication levels.</p> <p>It describes why and how a person should prove their identity to access digital health and care services. For example: their GP practice, their local hospital, and their social care provider. The change is needed to reflect the Policy and Digital Environment changes since DCB3051's publication on 29 June 2018.</p>
Scope (Health and Social Care Act 2012)	Health Services; NHS Services; Adult Social Care
Applies to	All health and care organisations which implement digital services and offer patient/service user online access to these services MUST follow this standard when proving identity.
Impacts upon	<p>Implementation of this information standard impacts:</p> <ul style="list-style-type: none">• companies or authorities providing identity services on behalf of the above providers; alignment with this standard will be essential for such organisations once the national citizen identify platform is established• systems suppliers providing systems to the above providers; suppliers should work with their customers to determine necessary changes.
Legal authority	This information standard is published under section 250 of the Health and Social Care Act 2012.

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Link to further documentation	<p>The standard document and change specification are available on the NHS England website: Standards and collections - NHS England Digital</p> <p>Further information about citizen identity, published by NHS England, can be found at: https://digital.nhs.uk/services/nhs-login/nhs-login-for-partners-and-developers</p>
Contacts	
Sponsor	Helen Clifton, Product and Platforms Director, NHS England
SRO	Liz Clow, Director, Digital Citizen (NHS App, NHS.uk, NHS login)
Business Lead	Melissa Ruscoe, Programme Director, NHS England
Help Desk	enquiries@nhsdigital.nhs.uk
Dates	
Implementation and conformance dates	<p>The change to this information standard comes into effect from the date of publication of this Notice. Any necessary changes to existing systems must be made in accordance with the requirements of this Notice.</p> <p>Health and care organisations must conform to this standard if and when they implement citizen facing digital health and care services.</p>
Post Implementation Review date	31 March 2026

The controlled version of this Information Standards Notice is published on the NHS Digital website: www.digital.nhs.uk/isce/publication/isns