

GP Appointments Data Collection in Support of Winter Pressures v2: Categorisation Specification

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Message Wrapper Data Items

Data contained in the submission file that relates to the sending system

ID	Data Item	Description	Priority
WPAD-MW-001	Submission Date	The date on which the data is submitted Format: yyyy-mm-dd	MUST
WPAD-MW-002	Report period start date	The start date of the reporting period for which data is being returned Format: yyyy-mm-dd	MUST
WPAD-MW-003	Report period end date	The end date of the reporting period for which data is being returned Format: yyyy-mm-dd This date will be a minimum of two calendar months in advance of the submission date (WPAD-MW-001) as per WPAD-TS1-005	MUST
WPAD-MW-004	Supplier name	The name of the supplier submitting the data	MUST
WPAD-MW-005	Supplier system name	The name of the supplier system from which the data has been extracted	MAY
WPAD-MW-006	Supplier system version	The version of the supplier system from which the data has been extracted	MAY

Appointment Data Items

Data items for each appointment in the scheduled collection. New data items to be collected as part of v2: Categorisation are highlighted at the end of this document.

ID	Data Item	Description	Priority
WPAD-DI-001	GP Practice ODS code	The ODS code of the Practice for which the data is being submitted	MUST
WPAD-DI-002	Session/Rota ID*	<p>The unique ID/reference number associated with each Appointment's rota/session</p> <p>A rota/session is defined as a block of time, often associated with a particular clinician, within which a number of Appointment Slots will be available.</p> <p>NB. This data item may not apply to all suppliers depending on how Appointments are set up and managed in their system. The Supplier will return all relevant ID/reference numbers associated with the different elements of their Appointment management system to enable Slots to be clearly identified, linked and tracked across the data submitted.</p>	SHOULD
WPAD-DI-003	Appointment ID*	<p>The unique ID/reference number associated with each Appointment Slot</p> <p>An Appointment is defined as an individual Slot which a Patient is able to book</p> <p>NB. This data item may not apply to all suppliers depending on how Appointments are set up and managed in their system. The Supplier will return all relevant ID/reference numbers associated with the different elements of their Appointment management system to enable Slots to be clearly identified, linked and tracked across the data submitted.</p>	SHOULD
WPAD-DI-004	Booking ID*	<p>The unique ID/reference number associated with each Booking of an Appointment Slot</p> <p>A Booking is defined as each time an Appointment moves from status of 'available' to 'booked'</p> <p>NB. This data item may not apply to all suppliers depending on how Appointments are set up and managed in their system. The Supplier will return all relevant ID/reference numbers associated with the different elements of their Appointment management system to enable Slots to be clearly identified, linked and tracked across the data submitted</p>	SHOULD

<p>WPAD- DI-005</p>	<p>Appointment Date</p>	<p>The date on which the Appointment Slot is due to take place</p> <p>Format: yyyy-mm-dd</p>	<p>MUST</p>
<p>WPAD- DI-006</p>	<p>Appointment Start Time</p>	<p>The time at which the Appointment Slot is due to start</p> <p>Format: hh:mm:ss (use 24 hour clock)</p>	<p>MUST</p>
<p>WPAD- DI-007</p>	<p>HCP Type</p>	<p>The Healthcare Professional (HCP) type associated with the Appointment Slot as at the point the data is to be extracted i.e. the type of healthcare professional who has responsibility for carrying out this Appointment</p> <p>Format: HCP type information will be mapped to the GPES Interoperability standard categories as follows:</p> <ul style="list-style-type: none"> - A Principal GP - B Locum GP - C GP Registrar - D Other Practice staff - D06 Practice Nurse - D07 Dispenser - D08 Physiotherapist - D09 Chiropodist - D10 Interpreter / Link Worker - D11 Counsellor - D12 Osteopath - D13 Chiropractor - D14 Acupuncturist - D15 Homeopath - D16 Health Visitor - D17 District Nurse - D18 Community Psychiatric Nurse - D19 Mental Handicap Nurse <p>NB. If necessary, suppliers will also return reference data to explain the meaning of the data returned i.e. where particular codes, phrases or colours etc. are used in their system. Where the HCP type associated with the Appointment changes prior to the Appointment being carried out, then this change will be reflected in the delta of data to be returned. If this changes multiple</p>	<p>MUST</p>

		times, it is not necessary to return the full history unless this is available. Suppliers will engage with NHS Digital if there are any queries regarding how to complete this mapping with the values in their system.	
WPAD-DI-008	Non-bookable identifier	<p>The flag, marker or field which identifies an Appointment Slot as non-bookable.</p> <p>Format: GP Practices routinely set aside Appointment Slots for admin activities, team meetings or breaks etc. which are NOT available for Patients to book or be booked into. These Slots can be marked as such in GP IT Appointments systems, but the method by which this is denoted differs between system suppliers. Suppliers will return:</p> <p>'Y' where an Appointment Slot is non-bookable 'N' where an Appointment Slot is bookable</p> <p>Whether a Slot was 'embargoed' i.e. delayed/deferred from being made available for Booking, is not applicable to this data item. This information will be covered by WPAD-DI-017 and WPAD-DI-018.</p> <p>NB: Suppliers can engage with NHS Digital to ensure that the correct information is returned for this data item.</p> <p>Where the non-bookable identifier associated with the Appointment changes prior to the Appointment being carried out, then this change will be reflected in the delta of data to be returned. If this changes multiple times, it is not necessary to return the full history unless this is available.</p>	MUST
WPAD-DI-009	Appointment Type	<p>The Appointment type details of the Appointment Slot as at the point the data is to be extracted. This defines at a high level the activity expected to take place in the Appointment e.g. "Walk-in treatment", "Phlebotomy clinic", "Blood home visits", "Coffee Break", "Same Day Appointment", "Minor Operation", "Flu vaccination", "Routine GP", "Phone calls" etc.</p> <p>Format: This is understood to be a free text and/or user definable field in some GP IT systems. It will be returned as displayed on the Appointments system. There are no requirements for grouping or mapping into defined categories. It may also be necessary to return multiple fields to cover this data item.</p> <p>Suppliers can engage with NHS Digital to ensure that the correct field is returned for this data item and to confirm the format of the data recorded and to be submitted. It may be necessary to return data from multiple fields in order to meet this requirement.</p> <p>If necessary, suppliers will also return reference data to explain the meaning of the data returned i.e. where particular codes, phrases, flags or colours etc. are used in their system to denote this information.</p>	MUST

		<p>Where the Appointment type associated with the Appointment changes prior to the Appointment being carried out, then this change will be reflected in the delta of data to be returned. If this changes multiple times, it is not necessary to return the full history unless this is available.</p>	
WPAD-DI-010	Appointment Status	<p>The full history of the status associated with each Appointment Slot i.e. the status will be returned for every Booking or cancellation transaction</p> <p>Format: To be mapped to the following categories:</p> <p>Available Booked Cancelled Attended/Seen DNA</p> <p>NB: If necessary, suppliers will also return reference data to explain the meaning of the data returned i.e. where particular codes, phrases or colours etc. are used in their system.</p> <p>Where the Appointment status changes between data submissions, then this change will be reflected in the delta of data to be returned. Subject to agreement with NHS Digital, it may be acceptable to return the status as at the point the data is to be submitted only without the full history. Suppliers will engage with NHS Digital if there are any queries regarding how to complete this mapping with the values in their system</p>	MUST
WPAD-DI-011	Appointment Booked Date	<p>The date on which the Appointment Slot was booked, whether by a Practice User or a Patient via an Appointments Management - Citizen Service. If an Appointment Slot is booked on multiple occasions, the date of ALL Bookings will be returned i.e. if an Appointment Slot is booked-cancelled-booked, the date of BOTH Bookings will be returned.</p> <p>Format: yyyy-mm-dd</p> <p>NB. Where there are multiple booked dates to be returned for an Appointment, it will be clearly indicated that they relate to the same Appointment Slot</p>	MUST

<p>WPAD-DI-012</p>	<p>Appointment Booked Time</p>	<p>The time at which the Appointment Slot was booked, whether by a Practice User or a Patient via an Appointments Management - Citizen Service. If an Appointment Slot is booked on multiple occasions, the time of ALL Bookings will be returned i.e. if an Appointment Slot is booked-cancelled-booked, the time of BOTH Bookings will be returned.</p> <p>Format: hh:mm:ss (use 24 hour clock)</p> <p>NB. Where there are multiple booked times to be returned for an Appointment, it will be clearly indicated that they relate to the same Appointment Slot</p>	<p>MUST</p>
<p>WPAD-DI-013</p>	<p>Booking method</p>	<p>The method by which the Appointment was booked i.e. in surgery, telephone, online via an Appointments Management - Citizen Service etc. If an Appointment is booked on multiple occasions, the booking method of ALL Bookings will be returned i.e. if an Appointment Slot is booked-cancelled-booked, the method of BOTH Bookings will be returned.</p> <p>Format: To be returned as per the format of the 'booking method' field (or equivalent) in the GP IT system.</p> <p>NB: If necessary, suppliers will also return reference data to explain the meaning of the data returned i.e. where particular codes, phrases, flags or colours etc. are used in their system.</p> <p>Where an Appointment has been booked on multiple occasions, it will be clear as to which Booking method relates to each Booking event.</p>	<p>MUST</p>
<p>WPAD-DI-014</p>	<p>Cancelled Date</p>	<p>The date on which the Appointment Slot was cancelled, whether by a Practice User or a Patient via an Appointments Management - Citizen Service. If an Appointment Slot is cancelled on multiple occasions, the date of ALL cancellations will be returned i.e. if an Appointment Slot is booked-cancelled-booked-cancelled, the date of BOTH cancellations will be returned.</p> <p>Format: yyyy-mm-dd</p> <p>NB. Where there are multiple cancelled dates to be returned for an Appointment, it needs to be clearly shown that they relate to the same Appointment Slot</p>	<p>MUST</p>
<p>WPAD-DI-015</p>	<p>Cancelled Time</p>	<p>The time at which the Appointment Slot was cancelled, whether by a Practice User or a Patient via an Appointments Management - Citizen Service. If an Appointment Slot is cancelled on multiple occasions, the time of ALL cancellations will be returned i.e. if an Appointment Slot is booked-cancelled-booked-cancelled, the time of BOTH cancellations will be returned.</p> <p>Format: hh:mm:ss (use 24 hour clock)</p> <p>NB. Where there are multiple cancelled times to be returned for an Appointment, it needs to be clearly shown that these relate to the same Appointment Slot</p>	<p>MUST</p>

WPAD-DI-016	Mode of Appointment	<p>The method by which the Appointment is due to be carried out, as at the point the data is to be extracted i.e. face to face in surgery, telephone, video, home visit</p> <p>Format: This is understood to be a free text and/or user definable field in some GP IT systems. It will be returned as displayed in the Appointments system. There are no requirements for grouping or mapping into defined categories.</p> <p>NB: Suppliers can engage with NHS Digital to ensure that the correct field is returned for this data item and to confirm the format of the data recorded and to be submitted.</p> <p>If necessary, suppliers will also return reference data to explain the meaning of the data returned i.e. where particular codes, phrases, flags or colours etc. are used in their system.</p> <p>Where the mode of Appointment associated with the Appointment changes prior to the Appointment being carried out, then this change will be reflected in the delta of data to be returned. If this changes multiple times, it is not necessary to return the full history unless this is available.</p>	MUST
WPAD-DI-017	Appointment Release Date	<p>The date on which the Appointment Slot was released and made available for Patients to book</p> <p>Format: yyyy-mm-dd</p> <p>NB: This is different concept to the 'creation date' (WPAD-DI-022) of the Slot which is the date on which the Appointment Slot was actually set up on the system, although in some instances this may be the same as the release date.</p> <p>It is recognised that some systems have the functionality to 'embargo' a Slot until a certain date/time in the future. It is the date on which the Appointment became or will become available for a Patient to book which will be returned for this data item.</p>	SHOULD
WPAD-DI-018	Appointment Release Time	<p>The time at which the Appointment Slot was released and made available for Patients to book</p> <p>Format: hh:mm:ss (use 24 hour clock)</p> <p>NB: This is different concept to the 'creation time' (WPAD-DI-023) of the Slot which is the time at which the Appointment Slot was actually set up on the system, although in some instances this may be the same as the release time.</p> <p>It is recognised that some systems have the functionality to 'embargo' a Slot until a certain date/time in the future. It is the time at which the Appointment became or will become available for a Patient to book which will be returned for this data item.</p>	SHOULD
WPAD-DI-019	Actual Duration	<p>The actual duration of the consultation which took place</p> <p>Format: hh:mm:ss</p> <p>NB. This is not the scheduled duration of the Appointment Slot (WPAD-DI-025) e.g. if a Slot is made available as a 10 minute Appointment but the actual consultation lasts 7 minutes then 00:07:00 will be returned for this field.</p>	MAY

WPAD-DI-020	Patient registered at different practice	<p>An indicator of whether the Patient who booked or has attended the Appointment is registered at the Practice for which the data is being returned (i.e. WPAD-DI-001)</p> <p>Format: 'Yes' if Patient is registered at a different Practice; 'No' if Patient is registered at the same Practice OR ODS code of the Practice where the Patient who attended the Appointment is registered</p>	MUST
WPAD-DI-021	Source of Appointment booking	<p>The source of the Appointment Booking as at the point the data is to be submitted i.e. another GP Practice, another healthcare setting, 111 referral etc.</p> <p>Format: To be returned as per the format of the relevant field within the GP IT system. Where applicable, the relevant organisation code (i.e. ODS code) or other identifier will be provided.</p> <p>NB. Where an Appointment Slot has been booked multiple times (i.e. booked-cancelled-booked etc.) this will be shown in the delta of data submitted each week; therefore it is only necessary to return the latest instance of Appointment Booking source.</p> <p>Suppliers can engage with NHS Digital to ensure that the correct field is returned for this data item and to confirm the format of the data recorded and to be submitted.</p> <p>If necessary, suppliers will also return reference data to explain the meaning of the data returned i.e. where particular codes, phrases, flags or colours etc. are used in their system.</p>	MAY
WPAD-DI-022	Appointment/Session/Rota creation date	<p>The date on which the Appointment/Rota/Session was set up on the system</p> <p>Format: yyyy-mm-dd</p> <p>NB. This is a different concept to the 'Appointment Release Date' (WPAD-DI-017) which is the date at which the Appointment will become or became available for a Patient to book</p>	SHOULD
WPAD-DI-023	Appointment/Session/Rota creation time	<p>The time which the Appointment/Rota/Session was set up on the system</p> <p>Format: hh:mm:ss (use 24 hour clock)</p> <p>NB. This is a different concept to the 'Appointment Release Time' (WPAD-DI-018) which is the time at which the Appointment will become or became available for a Patient to book</p>	SHOULD
WPAD-DI-024	Appointment End Time	<p>The time at which the Appointment Slot is scheduled to end i.e. not the time the consultation actually finished e.g. if an Appointment Slot is scheduled from 15:00:00 to 15:10:00, but the consultation actually ends at 15:12:00, then 15:10:00 will be returned for this field.</p>	SHOULD

		<p>Format: hh:mm:ss (use 24 hour clock)</p> <p>NB: It is understood that some GP IT systems record an Appointment End Time and others record an Appointment Duration (WPAD-DI-025). It is not necessary to return both of these fields as one can be inferred from the other. Suppliers can engage with NHS Digital if any clarification is required.</p>	
WPAD-DI-025	Appointment Duration	<p>The duration of the Appointment Slot which is due to take place i.e. not the duration of the actual consultation (WPAD-DI-019) e.g. if an Appointment Slot is due to take place from 14:00:00 to 14:10:00, but the consultation actually finishes at 14:08:00, then 00:10:00 will be returned for this field</p> <p>Format: hh:mm:ss</p> <p>NB: It is understood that some GP IT systems record an Appointment End Time (WPAD-DI-024) and others just record an Appointment Duration. It is not necessary to return both of these fields as one can be inferred from the other. Suppliers can engage with NHS Digital if any clarification is required.</p>	SHOULD
These are the new V2 Categorisation data items added to the existing GP appointments data collection			
WPAD-DI-026	National Slot Type Category	<p>The National Slot Type Category of the Appointment Slot as at the point the data is to be extracted.</p> <p>Where National Slot Type Category mapping for the Slot Type associated with the Appointment changes, then this change will not be reflected in the delta of data to be returned.</p>	MUST
WPAD-DI-027	SDS Role Profile ID	<p>The role profile ID managed by the NHS Spine Directory Service that is stored against an individual in the source Solution (see 'Associated Smartcard. Suppliers to return the SDS Role Profile ID associated with the Appointment Slot as at the point the data is to be extracted.</p>	MUST
WPAD-DI-028	Local Job Role	<p>This is the locally defined job role as recorded in the source Solution ('Role(s) (for/within the Practice)'. This is the raw data as recorded via the Resource Management Solution and associated with the Appointment Slot as at the point the data is to be extracted. This does not require any mapping to any value list.</p>	MUST
WPAD-DI-029	Appointment Offered Method	<p>The most recent method by which the Appointment Slot was offered before being booked as at the point the data is to be extracted. As a minimum this must indicate whether the Appointment Slot was offered online or not. Where available, Suppliers should also return any other values applicable to this field that indicate the Appointment Offered Method (e.g. 111, Telephone). Data to be returned as per the format in the Appointments Management - GP Solution. Any necessary reference data should also be made available to NHS Digital for analytical purposes. (i.e. 1 = Online).</p>	MUST

		These are the new V2 data items added to the existing GP appointments data collection 2022	
WPAD-DI-030	Exception Reason	<p>The reason or reasons why an appointment was booked more than 14 days after the booking date. Reason(s) will only be provided for applicable Appointments, not all Appointments. These are applicable if the national slot type category is either 2, 8, 9, or 17, and the time between the booked date and conduct date is over 14 calendar days. Selection of Reasons is optional, and users may update their selection at any time. One or more Reasons may be selected by users.</p> <p>Suppliers are to report a character string to indicate Reasons selected by a user. Suppliers may return a 'N' to denote that no reason has been chosen, whilst 'Y' would denote the opposite. This would form a string of four characters; "NNNN" would indicate no selection, "YNNN" would indicate selection of the first Reason, and "YYYY" would indicate that all Reasons have been selected. Hence where there are multiple Reasons to be returned for an Appointment, it will be clearly indicated that they relate to the same Appointment Slot. Reasons are to be ordered in the string as:</p> <ol style="list-style-type: none"> 1. Patient preferred an appointment on a future date or at a specific time. 2. Clinician requested follow-up appointment after providing care or advice. 3. Patient preferred an appointment with a specific clinician or staff member. 4. Patient preferred an appointment in a specific location. <p>Where the Exception Reason associated with the Appointment changes prior to the Appointment being carried out, then this change will be reflected in the delta of data to be returned. If this changes multiple times, it is not necessary to return the full history unless this is available. NB: Suppliers can engage with NHS Digital to ensure that the correct information is returned for this data item.</p>	MUST
WPAD-DI-031	Self-booking identifier	<p>The flag which identifies an Appointment Slot as patient-booked (e.g., via the NHS app).</p> <p>Format: Suppliers will return:</p> <ul style="list-style-type: none"> • 'Y' where an Appointment Slot is patient-booked • 'N' where an Appointment Slot is not patient booked 	MUST

