

Data Provision Notice

GP Patient Survey

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Version: 2.0

Published: 31 August 2021



Information and technology
for better health and care

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Background

The Health and Social Care Act 2012 (the Act) gives the Health and Social Care Information Centre, now known as NHS Digital and hereafter referred to by this name, statutory powers, under section 259(1)(a), to require data from health or social care bodies, or organisations that provide publicly funded health or adult social care in England, where it has been directed to establish an information system by the Secretary of State for Health and Social Care or NHS England.

The data, as specified by NHS Digital in this published Data Provision Notice, is required to support a direction from the Secretary of State for Health and Social Care (Secretary of State) to NHS Digital. Therefore, organisations that are in scope of the notice are legally required, under section 259(5) of the Act, to provide the data in the form and manner specified below.

Purpose of the collection

NHS Outcomes Framework

The NHS Outcomes Framework (NHS OF) has been commissioned on behalf of the Department of Health and Social Care (DHSC) from NHS Digital since 2010.

The 2010 White Paper, Liberating the NHS, explained that an NHS Outcomes Framework would be developed to provide that national level accountability for the outcomes that the NHS deliver. Its purpose is threefold:

- To provide a national level overview of how well the NHS is performing.
- To provide an accountability mechanism between the Secretary of State for Health and the NHS Commissioning Board (now known as 'NHS England').
- To act as a catalyst for driving quality throughout the system by encouraging a change in culture and behaviour.

The NHS OF is a set of outcomes indicators that are split across 5 domains:

- Domain 1: Preventing people from dying prematurely
- Domain 2: Enhancing quality of life for people with long-term conditions
- Domain 3: Helping people to recover from episodes of ill health or following injury
- Domain 4: Ensuring that people have a positive experience of care
- Domain 5: Treating and caring for people in a safe environment and protecting them from avoidable harm

Originally, the NHS OF formed part of the broader mandate that the Secretary of State set NHS England. The NHS OF is no longer linked to the NHS England mandate but continues to provide a longitudinal overview of how the NHS is performing. Progress on the NHS OF is reported in the DHSC annual report:

<https://www.gov.uk/government/publications/dhsc-annual-report-and-accounts-2019-to-2020>

The NHS OF data is collated by NHS Digital from various sources. Specific to this Data Provision Notice, the GP Patient Survey (GPPS) data is used to create the following indicators within domains 2 and 4:

- 2.1 Proportion of people feeling supported to manage their condition
- 4a.i Patient experience of GP services
- 4a.iii Patient experience of NHS dental services
- 4.4.i Access to GP services
- 4.4.ii Access to NHS dental services

The above form part of NHS OF National Statistics, published annually.

Clinical Commissioning Group Outcomes Indicator Set

The Clinical Commissioning Group Outcomes Indicator Set (CCG OIS) was commissioned by NHS England to provide clear, comparative information for CCGs and Health and Wellbeing Boards (HWBs) about the quality of health services and the associated health outcomes.

The indicators measure outcomes at CCG level to help inform priority setting and drive local improvement. The CCG OIS does not set thresholds or levels of ambition.

The CCG OIS is split over the same five domains as the NHS OF. The CCG OIS data is collated by NHS Digital from various sources. Specific to this Data Provision Notice, the GP Patient Survey (GPPS) data is used to create the following indicator within domain 2:

- 2.2 Proportion of people feeling supported to manage their condition

The above forms part of CCG OIS Official Statistics, published annually.

Benefits of the collection

The NHS Outcomes Framework (NHS OF) and Clinical Commissioning Group Outcomes Indicator Set (CCG OIS) provide national and CCG level accountability for the outcomes the NHS delivers; they drive transparency, quality improvement and outcome measurement through the NHS.

Legal basis for the collection, analysis, publication and dissemination

The Health and Social Care Act 2012 came into force in April 2013; this was by virtue of orders issued by Secretary of State for Health and Social Care. Of the orders issued, the Health and Social Care Act 2012 (Commencement No.4, Transitional, Savings and Transitory Provisions) Order 2013 (**Commencement Order**) is relevant to the establishment and transition of services in regard to NHS Digital. This can be found here:

<https://www.legislation.gov.uk/ukSI/2013/160/contents/made>

Specifically, Article 9(6) of the Commencement Order states:

“Any system established, developed, operated or managed or any information collected or disseminated by the Health and Social Care Information Centre pursuant to a direction of the Secretary of State before 1st April 2013 is to be treated on and after the relevant date as if it were a system that the Secretary of State or the Board had directed the Information Centre to establish or operate under section 254 of the 2012 Act.”

The NHS Outcomes Framework was commissioned by the Secretary of State (via DHSC) in 2010, which brings the commission within scope of Article 9(6) of the Commencement Order. The Clinical Commissioning Outcomes Indicator Set was commissioned prior to its first publication in December 2012, and hence is also within scope of Article 9(6). The work carried out by NHS Digital in relation to both the NHS OF and CCG OIS is therefore to be treated as directed work under section 254 of the 2012 Act, which places a legal obligation on NHS Digital regarding the collection and analysis of data for the purpose of publishing these indicators.

Data protection legal basis (collection and analysis)

Personal data and special categories of personal data are processed for NHS OF and CCG OIS - see 'Form of the collection' below.

- As work within scope of the Commencement Order is to be treated as a direction under section 254 of the 2012 Act, NHS Digital's lawful basis for processing personal data is UK GDPR Article 6(1)(c) legal obligation.
- For the special category personal data processed, the condition under UK GDPR is Article 9(2)(h) health or social care purposes, supplemented by Data Protection Act 2018, schedule 1, paragraph 2(2)(f).

This information is required by NHS Digital under section 259(1)(a) of the Health and Social Care Act 2012.

In line with section 259(5) of the Act, all organisations in scope, in England, must comply with the requirement and provide information to NHS Digital in the form, manner and period specified in this Data Provision Notice.

This Notice is issued in accordance with the procedure published as part of NHS Digital duty under section 259(8).

Persons consulted

Following receipt of a direction to collect DPN for an extract of the GP Patient Survey data, NHS Digital has, as required under section 258 of the Health and Social Care Act 2012, consulted with the following persons:

- Department of Health and Social Care (sponsor and decision maker) – NHS OF
- NHS England (sponsor and decision maker) – CCG OIS
- NHS England (commissioning and providers of data) – NHS OF and CCG OIS
- National Institute for Health and Care Excellence (NICE) (advisors on indicator development) – CCG OIS

Scope of the collection

Under section 259(1)(a) of the Health and Social Care Act 2012, this Notice is served in accordance with the procedure published as part of the NHS Digital duty under section 259(8) on the following persons:

- NHS England

Under section 259(5) of the Health and Social Care Act 2012 the organisation types specified in the above Scope must comply with the Form, Manner and Period requirements below:

Form of the collection

Data is collected by Ipsos MORI via an established collection. A data file of survey responses is to be provided to NHS Digital by NHS England.

Responses from the following survey questions are required:

- Do you have any long-term physical or mental health conditions, disabilities or illnesses?
- Which, if any, of the following long-term conditions do you have?
- In the last 12 months, have you had enough support from local services or organisations to help you to manage your long-term condition (or conditions)?
- Overall, how would you describe your experience of your GP practice?
- Overall, how would you describe your experience of making an appointment?
- When did you last try to get an NHS dental appointment for yourself?
- Were you successful in getting an NHS dental appointment?
- Overall, how would you describe your experience of NHS Dental Services?
- Gender
- Age
- Ethnicity
- Religion
- Sexuality
- CCG Code
- Region Name
- Local Authority Code
- IMD Rank
- Survey weighting

Names and addresses of patients are removed from the data before sending it to NHS Digital to minimise identification.

Manner of the collection

Record-level data is provided in a data file(s) (.sav). Data is sent to NHS Digital from NHS England in a password protected zip file via secure email.

Period of the collection

Data is routinely collected via the GP Patient Survey (GPPS) from Ipsos MORI (<http://www.gp-patient.co.uk>), commissioned by NHS England, which forms Official Statistics. Collection is already established and ongoing.

The survey is carried out annually and results sent to NHS Digital once data is available (approximately 3 to 4 months after financial year end).

Data is required for the previous years 2018/19 and 2019/20, then annually from 2020/21 onwards.

Data will be published within NHS OF in February of each year. For example, data collected relating to January to March 2021 would be published in February 2022.

Data will be published within CCG OIS in October of each year. For example, data collected relating to January to March 2021 would be published in October 2021.

Data quality

The data collected from the GP Patient Survey can be weighted using a weight that is a combination of a design weight (to account for the unequal probability of selection within a practice) and a non-response weight (to account for differences in characteristics between responders and non-responders). NHS Digital will be sent the unweighted person level data containing a weight field, which will allow for the results to be weighted accordingly.

Burden of the collection

Steps taken by NHS Digital to minimise the burden of collection

In discharging its statutory duty to seek to minimise the burden it imposes on others NHS Digital is using data obtained for another purpose rather than standing up an additional collection.

The data required under this Notice is already routinely collected via the GP Patient Survey (GPPS) by Ipsos MORI (<http://www.gp-patient.co.uk>), which is commissioned by NHS England.

No formal burden assessment is therefore required to be carried out as the burden sits with the GP Patient Survey which has already been through its own burden assessment as part of the national assurance of data collections. Further information is available from the Data Standards Assurance Service which has responsibility for formal burden assessments: standards.assurance@nhs.net

For further information

www.digital.nhs.uk

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